Department of Public Health and Human Services



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Greg Gianforte, Governor Charlie Brereton, Director

09/30/2024

Mental Disabilities Board of Visitors Attention: Jeremy Hoscheid, Executive Director P.O. Box 200804 Helena, MT 59620-0804

Dear Jeremy,

We thank you and the Mental Disabilities Board of Visitors for your review of the services provided to the clients we serve at the Intensive Behavior Center. We are committed to providing quality care, treatment, and support to our clients. Our goal is to provide the Clients at IBC with skills that will lead to reintegration into their communities.

The recommendations from the site inspection of the Intensive Behavior Center (IBC) in May of 2024 have been taken into consideration.

- The Board recommended: IBC contract with a Native American/tribally enrolled clinician who can offer specific culturally relevant treatment options that can be implemented in a treatment plan and the treatment milieu of patients/families who identify as Native American/American Indian.
 - o IBC is actively seeking a Native American/tribally enrolled clinician; this is an ongoing search.
 - o IBC will work with Stephanie Iron Shooter, American Indian Health Director for the Montana Department of Health and Human Services, for collaboration on the above.
- The Board recommended: IBC leadership should make an offer for IBC staff to provide some transition services by IBC staff at the new facility for each client discharge, as part of a regular discharge planning practice.
 - o IBC has implemented this recommendation and is providing transition services, including on-site training, on-call support and follow up meetings, for additional support.
- The Board recommended: IBC collaborate with a psychiatric provider to review current client diagnosis; many current diagnoses may be inaccurate/outdated and updated diagnosis can help the treatment team better support the participants. Accurate diagnoses can also assist in working with providers when seeking to discharge a participant into a community-based program.
 - IBC is working with a psychiatric provider and the clinical team to ensure that diagnoses are accurate and updated when needed.

- The Board recommended: IBC have more accessible patient related data available to community providers when discussing the possible discharge of a client into a community-based program.
 - o IBC has added a Quality Assurance Program and BCBA services resulting in an increase in relevant, accurate and timely data collection.

We look forward to the Boards next site inspection and the continued support shown for the clients at IBC.

Respectfully,

Tina Espeland

Facility Administrator Intensive Behavior Center

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