



Department of Public Health and Human Services

◆ Montana Mental Health Nursing Care Center ◆ 800 Casino Creek Drive

◆ Lewistown, MT 59457 ◆ Phone: 406-538-7451 ◆ Fax: 406-535-2863

Greg Gianforte, **Governor**

Charles Brereton, **Director**

Mental Disabilities Board of Visitors Recommendations Response

The Montana Mental Health Nursing Care Center (MMHNCC) could benefit from additional community and statewide presence of the facility.

Because of the vulnerable patient population that resides at the NCC under court order (civil or criminal), a social media presence would present a conflict with the private nature of those individuals. However, the NCC will explore participation in local Lewistown activities by contacting the chamber of commerce and determining which activities we may be able to participate in with minimal budget. The leadership team at the NCC will work with the Department of Public Health and Human Services (DPHHS) facilities management to determine if any additional budget could be allocated for large community events that may show more of a facility presence.

Recommendation that the NCC create materials to provide employers/community members when they are out and about.

The facilities recreation and support services will work on drafting a pamphlet to be approved through leadership to post in local businesses that may encourage more community volunteers.

Recommendation that every staff member have access to basic computer resources including email.

There is the expectation from DPHHS Governing board that when an electronic health record (EHR) system is implemented in the NCC all staff will receive access to technology services to facilitate communication. The recommendation above will be brought to the next available Governing Board meeting to discuss a potential timeline of increasing communications.

Recommendation that the long-range building program (LRBP) proposal of a well for emergency preparedness be revisited.

This recommendation has been communicated forward to the Healthcare Facilities Chief Administrator for consideration. The proposal for a backup water system to the decision whether to submit a proposal for a long range budget request for consideration in the fiscal year 2024-2025 general session will be made by leadership in Helena. The cost of the project may be prohibitive.

Guardianship

The NCC leadership and DPHHS legal team will continue to work together regarding solutions to guardianship. The MMHNCC Support Service Director will continue efforts to seek

guardianships for residents and will bring forward concerns as they arise to NCC leadership team.

Implementation of robust learning management system

A learning management system may become available to the facility for all staff once each staff member has basic access to computer resources. This will be discussed with DPHHS governing board to establish a timeline for the future EHR system that is currently being discussed at the state management level. Until this system is implemented, the facility will continue their bi-annual “Skills Fair” to provide in person and self-study training courses for skill competency and relevant education for all staff.